



Transparency and Communication

See how ABC Legal keeps you
informed at every step.

Supportive Communication Channels



Support When You Need It

Get easy access to case information, different options for notifications, and a team of experts ready to help. Read on to learn how a leader in service of process keeps channels open for communication.

Learn more: abclegal.com/service-of-process

24/7 ACCESS

Access Real-Time Info Online, Anytime

The screenshot displays the abclegal website interface. At the top left is the abclegal logo. A search bar is located at the top center with the placeholder text "Search for case by number, title, court...". Below the search bar is a navigation menu with items: Dashboard, Case Activity & Search, Recent Cases (highlighted in green), Place an Order, Billing & Payments, and Reports & Compliance. The main content area is titled "Case Activity & Search" and "Case Details". It shows a search icon and the text "Case Details". Below this are navigation buttons: "Previous", "1 of 3", and "Next". The case title is "Insurance B v Katy Rocks". Below the title are several key details: "Reference ID: 123456", "Case #: 2022-CP-5655", "Court: SC Common Pleas for Richland County Court", "Documents Category: Summons and Complaint", "Type: Serve Only", and "Submitted: 04/10/22". A "Status Overview" section features a horizontal timeline with four steps: 1. Document Review, 2. Service, 3. Proof, and 4. Complete. To the right of the timeline is a "Key Events" section with a "Served" event marked with a checkmark. At the bottom left of the interface is a "Return to Classic" button. At the bottom right is a "Messages" section.

If We Know It, You Know It

See up-to-date information about all of your cases in your secure ABC Legal account. Your account has it all, from sweeping historical overviews of performance to details about every step your case has taken with us. Check case status. Get a copy of any documents you've submitted to or received from us. Check out your invoices. It's a tool to empower your success on every case.

Learn more: abclegal.com/communications



1099 Stewart St., Suite 700
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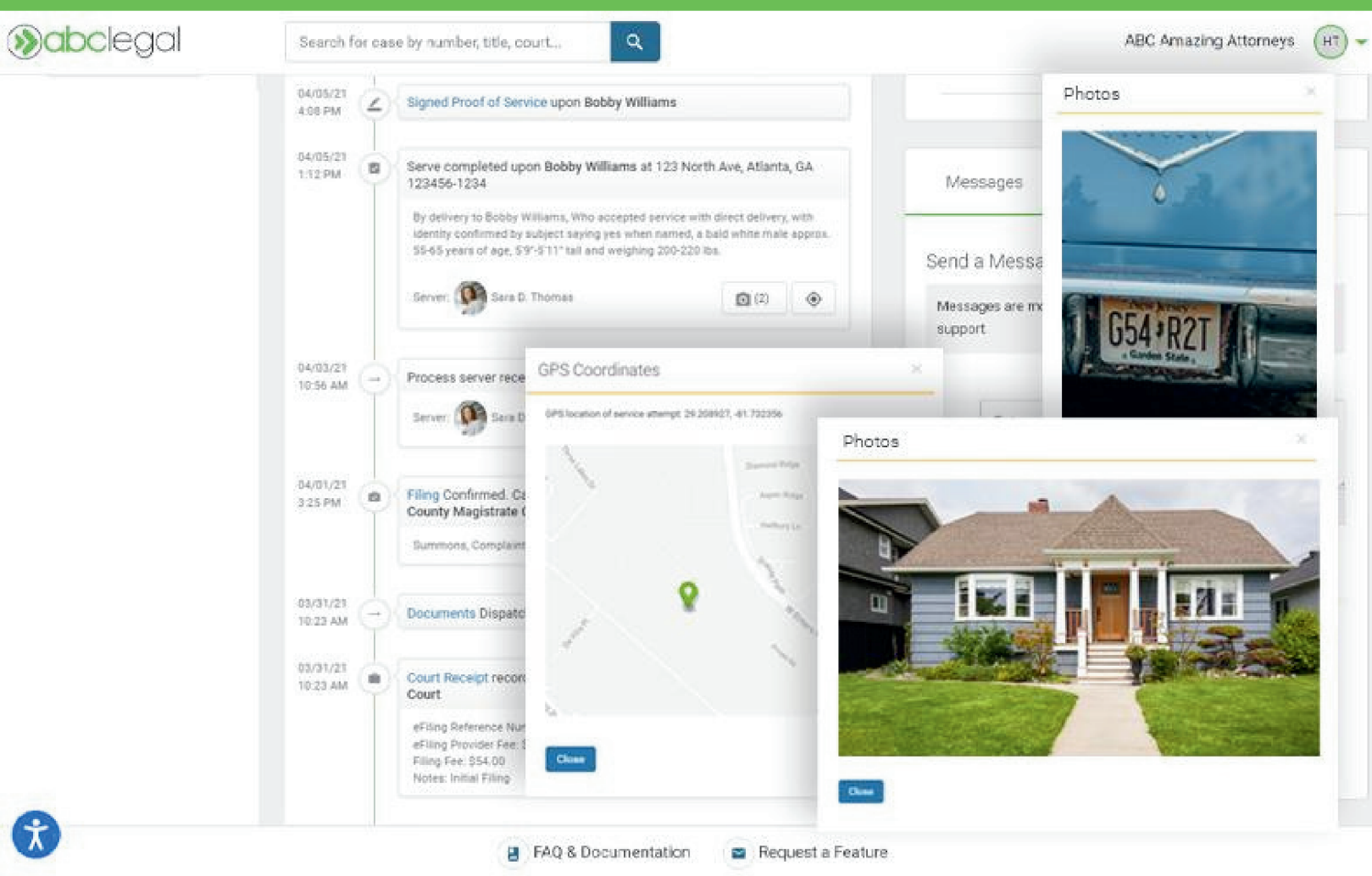
(206) 521-9000



hello@abclegal.com

ALL THE DETAILS

Serve With Confidence



Ironclad Evidence For Every Case

Get evidence of document delivery that can hold up in court. At ABC Legal, process servers record details for every attempt. See time-stamped GPS coordinates, photos, and notes that describe what happened when service was attempted. It's all in your account on the Case Details page, available for every case.

Learn more: [abclegal.com/communications](https://www.abclegal.com/communications)



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LIVE SUPPORT

Know You've Got Real Support



Messages Documents Billing

Send a Message

Messages are monitored during business hours by customer support.

HL

Enter a message to send to ABC Legal customer support.

📎 Attach or Drag & Drop Documents

Send

VL Vincent L. Sep 8, 2021 7:31 AM | ABC Legal Customer Support

Thank you! We've sent that time frame to the process server for their reference. Have a great day.

HL Hannah L. Sep 7, 2022 7:01 AM

Hello! I have an update from my client regarding when the party being served will be home. John Smith will be at the address provided after 1 PM ET tomorrow.

Human Help When It Counts

We have a team of experts available on the web or by phone to support your cases during business hours. Send us a message in your account and our U.S.-based support staff will get back to you as soon as we can.

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TEXT MESSAGES

Instant Updates To Your Phone

Friday Aug 5 • 04:59 PM

Your order for service upon Kevin Brown has been dispatched to Sarah Green.
Stay up to date: <http://secure.abclegal.com/>

Saturday Aug 6 • 09:04 AM

A service attempt was made for Kevin Brown. View the attempt details:
<http://secure.abclegal.com/>
We'll notify you when service is completed.



Secure Alerts Wherever You Are

Automated alerts put information about your case in your pocket. Get updates for key steps in the delivery of your legal documents including your invoice, service dispatch, service attempts, successful service, proof availability, and any items requiring your immediate attention.

*Only available on select accounts. Standard messaging rates may apply. Only available for numbers and devices compatible with SMS messaging. Messaging is currently available for the entire account and cannot be activated on a case-by-case basis; although it can be temporarily turned on or off during key periods of time.

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EMAIL NOTIFICATIONS

Get The Emails You Need To Succeed

From: noreply@abclegal.com <noreply@abclegal.com>
Sent: Friday, September 2, 2022 2:23 AM
To: hannah@myattorneyisamazing.law
Subject: Service Effected for 369852



Hello,

Great news, service has been completed for James Black.

Next up: your process server will sign the proof of service.

Reference ID: 369852
Case #: FL-SC-1256545
Person(s) To Be Served: James Black
Served To: James Black
Date / Time: September 02 2022 02:22 PM
Address: 9874 EAST RD APT 56B, CORAL SPRINGS, FL 33076

[Review details of the service](#) including photos, GPS coordinates, and additional information on the Case Details page.

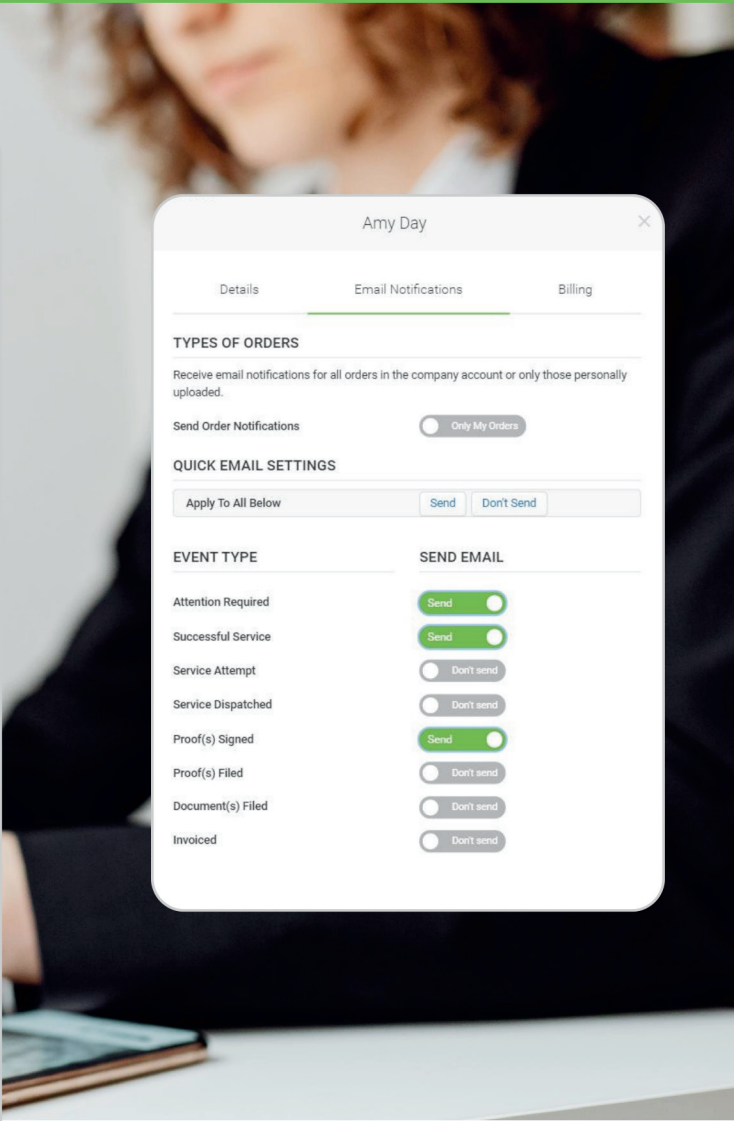
Stay up to date on the status of your order. [Sign in to your account](#) to send us a message, view recent updates, and download documents.

We appreciate your business.

Thank you,
ABC Legal Team

ABC Legal Services, 633 Yesler Way Seattle, WA 98104
(206) 521-9000 | This is a transactional email.

Manage your [email notifications](#) from your profile settings.



Customize Your Preferences

Know that every person on your team gets exactly what they need to do their best work. Choose to receive emails about every case on the account or just the ones you order. Then, select the alerts you want sent to your inbox, so you only get the updates that impact your day-to-day.

Learn more: abclegal.com/communications



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Transparency For Success



Your Case, Your Way

Get the support you want or self-serve as you desire. Our transparent communication is exactly what you need to keep your case in motion.

We want you to succeed. Whether you contact us daily or just sign up to get an email when your service is complete, we're here for you.

Learn more: abclegal.com/service-of-process